



Customer Release Notes

Fiery Driver 6.4.001.0 for Mac OS v10.11 to macOS v10.15

This document contains important information about the Fiery Driver for Mac OS release. Be sure to read this information before proceeding with the installation.

New feature

Fiery Driver 6.4.001.0 for macOS Catalina 10.15.x

Fiery Driver version 6.4.001.0 has been updated to support macOS Catalina 10.15.x.

Mac OS versions supported

The Fiery Driver version 6.4.001.0 can be installed on the following Mac OS versions:

- macOS Catalina 10.15.x
- macOS Mojave 10.14.x
- macOS High Sierra 10.13.x
- macOS Sierra 10.12.x
- Mac OS X v10.11

Installation


Install Fiery Driver 6.4.001.0 for macOS Catalina 10.15.x

The macOS Catalina 10.15.x driver installer package is distributed as a disk image (DMG) file, and is named ProductName.dmg, where "Product Name" is the name of the Fiery server. When the DMG file is downloaded and the disk image is mounted on the client computer, the User Software package contains the following:

- Fiery Printer Driver.pkg – directly installs the printer driver.
 - Fiery Software Uninstaller – uninstalls Fiery Drivers.
- 1 Download the ProductName.dmg.zip onto the Mac OS X client computer, and then double-click it to extract the contents.
 - 2 Double-click the Disk Image file, ProductName.dmg, to mount it.



3 Double-click ProductName.pkg to install the printer driver.

 **CAUTION** The Fiery Driver on macOS Catalina 10.15.x can be installed by any of the following methods, depending on how the OS is updated:

- If an older Mac OS X version, such as 10.11, 10.12, 10.13, or 10.14 is upgraded to macOS Catalina 10.15.x on the same client Mac OS computer, you will be able to run the Mac driver patch to update the printer driver files to be compatible with macOS Catalina. The patch, along with instructions to run the patch, and the Fiery Driver are available from <http://www.efi.com/support-and-downloads/download-registration/>.
- If an older Mac OS X version, such as 10.11, 10.12, 10.13, or 10.14 is upgraded to macOS Catalina 10.15.x on the same client Mac OS computer, you will be able to run the Fiery Driver Updater to update the driver files to be compatible with macOS Catalina.
- Fiery Driver downloads are available from <http://www.efi.com/support-and-downloads/download-registration/>. Before you install the new Fiery Driver, please remove all existing Fiery Drivers on your Mac OS computer, using the latest Fiery Software Uninstaller application provided as part of the ProductName.dmg. Failure to remove older printer drivers may result in errors with the new printer driver.

macOS Catalina 10.15.x specific issues addressed in this driver release

Apple has changed some security related features on macOS Catalina, due to which some or all of the following issues may occur.

- All the driver disk image (DMG) installation files are now notarized as per the new requirement from Apple.
- Native applications such as Safari, Preview, TextEdit, Pages, Numbers and Keynote will now display the Fiery Features option from the Print dialog box, where the Full Properties of the Fiery Driver UI can be viewed.
- There may be some user interface related issues such as dialog borders are missing and text is not drawn properly on the macOS 10.15. These issues have all been addressed in Fiery Driver 6.4.

Known limitations

Fiery Driver 6.4.001.0 for macOS Catalina 10.15.x

- 1** If an older Mac OS X version, such as 10.11, 10.12, 10.13, or 10.14, is upgraded to macOS Catalina 10.15.x on the same Mac OS client computer, you are required to do one of the following:
 - a** Update the driver using the Fiery Driver Updater.
 - b** Update the older driver using the standalone driver patch.
 - c** Remove the previous installation of all Fiery Drivers using the Fiery Software Uninstaller (shipped with the DMG file) and install the new printer driver. The new printer driver prints with all EFI supported applications on macOS Catalina 10.15.x.

- 2** Certain macOS Mojave 10.14.x native applications such as Safari, Preview, TextEdit, Pages, Numbers, and Keynote will not display the Fiery Features option in the Print dialog box. The same behavior can be observed on the latest version of Safari on Mac OS 10.13 as well. As a result, the Fiery Driver UI will not be displayed. The Printer Features option will be displayed instead and the printer driver can be used with limited options for printing. The workaround is to use Command WorkStation to print the job with features such as Paper Catalog, Mixed media, and Booklet Maker or save the job as a PDF file and use any of the Adobe Acrobat applications, such as Reader, to open Fiery Features.
- 3** For Microsoft Office applications only on macOS Mojave 10.14, when you click OK in the Alert message pop-up window that is displayed for certain print options in the Full Properties view in the printer driver, the printer driver UI goes behind the main Print dialog box. Examples of such Alert message pop-up windows that are displayed are:
 - a** When the range of any print option field that accepts numbers exceeds the permissible value.
 - b** The message that is displayed when you click Check for driver update in the About tab.
 - c** General warning message for any print option, but not for UI constraint messages.
- 4** In the rare case where the printer driver is not able to resolve the Bonjour name to its relevant IP address/DNS name, the printer driver can be used only without Two-Way Communication selected. Instead we recommend creating an LPD/IPP queue with the printer's IP address/DNS name, which should not show any issues with Two-Way Communication.
- 5** On Mac OS X v10.11, if the length of the user entered strings in a drop-down list box/combo box/pop-up UI control exceeds the width of the UI control, the characters in the strings will be displayed without spacing between them. This is a Mac OS related issue on Mac OS X v10.11 and has been reported to Apple.
- 6** Features that use Two-Way Communication, such as color settings, FreeForm settings, Paper Catalog, printer and server information, are refreshed every 10 minutes after the printer driver is installed.
- 7** Fiery Driver v6.4 on macOS Catalina 10.15 will not display the maximize button (green color) in the Full Properties window on the left side, top corner. This also applies to all the child windows, such as Custom Print Size Definition and Watermark Edit or New dialog boxes.