



# Customer Release Notes

## Fiery Essential Driver 7.02.x for macOS 12.x to macOS 15.x

This document contains important information about the Fiery Essential Driver for macOS release. Be sure to read this information before proceeding with the installation.

### macOS versions supported

The Fiery Essential Driver version 7.02.x is supported on Apple silicon and Intel-based Mac computers and can be installed on the following macOS versions:

- macOS Sequoia 15.x
- macOS Sonoma 14.x
- macOS Ventura 13.x
- macOS Monterey 12.x

### Installation

#### Install Fiery Driver 7.02.x

The Fiery Driver installer package is distributed as a disk image (DMG) file, and is named `ProductName.dmg`, where "Product Name" is the name of the Fiery server. When the DMG file is downloaded and the disk image is mounted on the client computer, the User Software package contains the following:

- [Fiery Printer Driver.pkg](#) – directly installs the printer driver.
- [Fiery Software Uninstaller](#) – uninstalls Fiery Drivers.

**Note:** It is recommended you install the latest version of the macOS you are currently using before running the Fiery Driver installer.

- 1 Download the `ProductName.dmg` onto the Mac client computer, and then double-click it to extract the contents.

**Note:** Before you install the new Fiery Driver, remove all existing Fiery Drivers on your Mac computer, using the latest Fiery Software Uninstaller application provided as part of the `ProductName.dmg`. Failure to remove older printer drivers may result in errors with the new printer driver.

- 2 Double-click the Disk Image file, `ProductName.dmg`, to mount it.
- 3 Double-click `Fiery Printer Driver.pkg` to install the printer driver.



## Issues fixed in Fiery Essential Driver 7.02.x

- The Fiery Driver installer crashed when querying the network to discover compatible Fiery servers during the installation.
- On a computer running macOS Sonoma 14.x, the Fiery Essential Driver would unexpectedly close when you opened **Full Properties** window and clicked any option that opened a child window.

Examples of print options that open child windows include the **New** or **Edit** print options for a watermark, the **Custom** setting for the **Paper size** print option, or choosing a mixed media setting such as **Define Cover**, **New Insert**, and **New Page Range**.

## Known limitations

### Fiery Essential Driver 7.02.x

- 1 When using macOS Sequoia 15.x, click **Allow** if a window asks you to allow applications to find devices on the local network. The Fiery Driver Installer Wizard may not correctly function if you do not click **Allow**.
- 2 On macOS Sequoia 15.0, changing the default page size in the **Page Setup** window of a non-native Mac application may cause the Fiery Essential Driver to close unexpectedly. As a workaround, update to macOS Sequoia 15.0.1 or later.
- 3 When using a dark theme on macOS Ventura 13, some UI issues, such as white characters appearing in the Fiery Driver Installer Wizard and the Two-Way Communication check box cannot be cleared, may occur.
- 4 When printing from a Microsoft Office application on macOS Ventura 13, any value specified for the **Copies** option in the **Print** dialog box may not display the same value in the Copies print option in the **Full Properties** view of the Fiery Essential Driver.
- 5 The following UI issue is specific to macOS Monterey 12.x with Fiery Essential Driver 7.02.x:
  - a When creating or editing a watermark for the **Watermark** preset, additional characters may appear in the title bar for the Color picker control.
- 6 In the rare case where the printer driver is not able to resolve the Bonjour name to its relevant IP address/DNS name, the printer driver can be used only without Two-Way Communication selected. Alternatively, we recommend creating an LPD or IPP queue with the printer's IP address/DNS name, which should not show any issues with Two-Way Communication.
- 7 Features that use Two-Way Communication, such as printer and server information, are refreshed every 10 minutes after the printer driver is installed.
- 8 During the Fiery Essential Driver installation, the credential window may appear. This is an expected behavior. When the installation continues to the next window, the credential window appears again in the foreground. In the second credentials window that appeared, click **Cancel** to continue with the installation.