



Customer Release Notes

Command WorkStation, version 7.3

This document supplements the information in your user documentation set.

About this release

The following applications are included in this release:

- Fiery Command WorkStation Package v7.3.0.116
 - Fiery Command WorkStation v7.3.0.13
 - Fiery Hot Folders v4.3.5.04
- Fiery Software Manager v7.3.0.11

New features

What's new?

For information about new features that were added in the initial release of version 7.3, visit <https://www.fiery.com/products/fiery-command-workstation/for-cutsheet-users/#whats-new>.

Job Log entries in Job Error Report

The Job Error Report includes a maximum of 20,000 Job Log entries, which helps reduce the time required to prepare the report.

Fiery Account

A Fiery Account is required for downloading software from Fiery Software Manager, including the upgrade to Command WorkStation 7. An account is not required to install the software.

For more information, visit <https://solutions.fiery.com/Account>.

Adobe Acrobat Option Kit support on macOS

Adobe Acrobat Option Kit LAC activation is no longer supported on macOS starting with Command WorkStation 7.3. We recommend deactivating your Acrobat Option Kit LAC on macOS and activating it on a supported system.

To deactivate an Acrobat Option Kit LAC on an unsupported macOS system, download the Acrobat Kit Deactivation Helper from the [Download Center](#) and install it on your Mac.



For more information, see [Adobe Acrobat Option Kit LAC changes](#).

Smart App control

The Fiery Command WorkStation Package supports Microsoft Windows Smart App control on Windows 11 24H2 and later.

Upgrading

This installer will upgrade Fiery Command WorkStation 7.0 and later to the latest package containing Fiery Command WorkStation and Fiery Hot Folders. Optionally, you can install Fiery Remote Scan by using Fiery Software Manager.

For more information on technical specifications, refer to <https://www.fiery.com/products/cutsheet/job-management/fiery-command-workstation/>.

Updates to system requirements

Supported versions

Fiery Command WorkStation version 7.3 supports Fiery system software FS300/FS300 Pro and later, and Fiery XF 7.0 and later.

Fiery Command WorkStation supports these operating systems for your computer:

- macOS 27
- macOS 26
- macOS 15
- macOS 14
- Windows 11, 64-bit
- Windows 10, 64-bit
- Windows Server 2025, 64-bit
- Windows Server 2022, 64-bit

Fiery Software Manager updates

Fiery Software Manager displays the Command WorkStation version 7.3 update only if your computer operating system and existing server list are supported by Command WorkStation version 7.3, and the installed Command WorkStation version is 7.0 or later.

- If Fiery Software Manager detects an unsupported operating system, the update is not displayed.
- If all the Fiery servers connected to Command WorkStation are not compatible with Command WorkStation 7.3, the update is not displayed.

- If one Fiery server is not compatible, but other Fiery servers are compatible, you are prompted that the unsupported Fiery servers will be automatically removed from the server list in Command WorkStation.
- If the installed Command WorkStation version is earlier than 7.0, the latest available update is Command WorkStation 7.0. After updating to 7.0, the Command WorkStation 7.3 update is displayed if all other system requirements are met.

Fiery Installer Helper requires privileges on macOS

When installing Fiery Command WorkStation 7.3 on macOS, you may be prompted to enable Fiery Installer Helper. If prompted, go to **System Settings > General > Login Items & Extensions** and enable Fiery Installer Helper to continue the installation.

Known issues

macOS 27 limitations

Update Fiery Software Manager to version 7.2.0.17 or later before upgrading to macOS 27.

When you use Fiery Command WorkStation on macOS 27 in Czech, Dutch, French, German, Italian, Polish, Portuguese, Russian, Spanish, or Turkish, deleting a job from the Fiery Remote Scan mailbox will cause the application to stop responding.

If you have an active Acrobat license on macOS (either activated prior to the Fiery Command WorkStation 7.3 upgrade or licensed directly from Adobe), and the following Fiery Makeready workflows do not function as expected on Apple silicon Mac computers, install Rosetta:

- Opening jobs in Adobe Acrobat (and Enfocus PitStop Edit, if installed) for editing.
- Converting PostScript files to PDF using Adobe Distiller as part of Fiery Makeready workflows.

Microsoft Defender SmartScreen

If you see a Microsoft Defender SmartScreen warning when you download or extract any Fiery Applications Package from WebTools or the Fiery Download Center, you can safely continue. All Fiery applications are digitally signed and secure to use. [Learn more](#).

Find devices on local networks

On a macOS 26 computer, when you start applications such as Fiery Command WorkStation, you are prompted to allow the plugin to find devices on local networks. Select **Allow** to continue.

Fiery Apps Cloud Connector needs permission

During or after installation of the Command WorkStation version 7 package on a Mac computer, Fiery Software Manager may prompt you to allow FieryAppsCloudConnector.app to accept incoming network connections. Click **Allow** to finish the installation.

Full Disk Access

Because of changes in how macOS manages security, there are now additional steps required to allow Fiery applications to function properly.

You need to make changes to the **Full Disk Access** security feature in macOS in order for Fiery applications to manage updates and access files such as Impose templates and hot folders. Enable **Full Disk Access** for Fiery applications such as Fiery Command WorkStation.

- 1 Close all Fiery applications.
- 2 Go to **System Preferences > Security & Privacy > Privacy > Full Disk Access**.
- 3 Click the Lock icon in the bottom-left corner and enter your password.
- 4 In the list of apps, select the checkbox next to **com.efi.InstallerHelperTool**.
- 5 Click the + button.
- 6 In the Applications folder, select Fiery Software Manager and Fiery Software Uninstaller and click **Open**.
These applications require full disk access in order to maintain and update Fiery applications on your computer.
- 7 In the Applications folder, select the Fiery Command WorkStation application and click **Open**.
- 8 If you use Fiery Remote Scan, select it and click **Open**.
- 9 If you use Fiery Hot Folders, select it and click **Open**.

Two similar items may be listed in the Full Disk Access window: **Fiery Hot Folders** and **HotFolders**. Provide Full Disk Access to both of these items.

If Fiery Hot Folders is not processing files, open Fiery Hot Folders. Select **File > Stop All Hot Folders**, and then select **File > Start All Hot Folders**.

When Fiery Hot Folders detects that the Documents, Desktop, and Downloads folders are being used, it issues a message requesting full disk access. This message is still displayed even after access has been granted. You can dismiss this message and continue working.

PS to PDF conversion

When you use macOS with Fiery Impose, Fiery Compose, or Fiery JobMaster, you may be prompted to allow Fiery Command WorkStation to have access to Acrobat Distiller. This permission is necessary for the conversion of PS files to PDF if you are not using server conversion. If you do not grant permission, the conversions will not be successful and you will need to change the Automation security feature in macOS.

- 1 Close all Fiery applications.
- 2 Close Acrobat Distiller.
- 3 Go to **System Preferences > Security & Privacy > Privacy > Automation**.
- 4 Click the Lock icon in the bottom-left corner and enter your password.
- 5 In the Apps list, locate **Fiery Command WorkStation.app**.
- 6 Select the **Acrobat Distiller.app** option.
This allows Fiery Command WorkStation to have access to Acrobat Distiller.

Setting Preferences in Adobe Acrobat Distiller for PostScript to PDF conversion

Fiery Impose, Fiery Compose, and Fiery JobMaster may require Acrobat Distiller to convert PostScript (PS) files to PDF on a client computer.

Because of enhanced security settings in Acrobat Distiller, you must confirm that the PS file to be converted is from a trustworthy source. In Acrobat Distiller, go to **File > Preferences > Preferences - Acrobat Distiller > Security**. Under **Security**, select **Trust all files opened via Acrobat Distiller**.

Note: If **Trust all files opened via Acrobat Distiller** is not selected, you are prompted to confirm that the file is from a trustworthy source for every PS file to be converted to PDF. This also applies to Hot Folders when the **Microsoft Office** filter is selected, **Output file type** is specified as **PDF**, and a joboptions file is selected as a **Distiller profile**.

Fiery JobFlow license not displayed

If you activate the Fiery JobFlow license in the same session in which you attempt to use Fiery JobFlow, the license will not be displayed in the Fiery IQ page. The license will be displayed after you restart Fiery Command WorkStation.

Spot Pro

Spot color value rounding

After you define a spot color and restart Spot Pro, values for some colors may differ slightly from the original values that you entered. This is because of numeric rounding that Spot Pro has performed, and there should be no noticeable visible change in the color.