Customer Release Notes
Command WorkStation, version 7.2

This document supplements the information in your user documentation set.

About this release

The following applications are included in this release:

- Fiery Command WorkStation Package v7.2.0.268

    - Fiery Command WorkStation v7.2.0.21

    - Fiery Hot Folders v4.3.4.07

- Fiery Software Manager v7.2.0.10

Important notes about Fiery Driver installation

The Fiery Driver version 7.02 or earlier must not be installed on the same Windows computer as Fiery Command WorkStation version 7.2. This combination is incompatible and will prevent Fiery Command WorkStation and Fiery Hot Folders from starting. You must uninstall the Fiery Driver and reinstall a new version. Following this procedure prevents problems when you install future Microsoft Windows updates.

During installation of Fiery Command WorkStation version 7.2, the installer will detect any incompatible versions of the Fiery Driver and warn you so that you can follow the procedure below.

1 Remove older versions of the Fiery Driver with the Fiery Printer Delete Utility.

2 Download and install the latest Fiery Driver version 7.03 or later from the Fiery Download Center.

   All currently supported Fiery Driven cutsheet printers have Fiery Driver version 7.03 available.

3 Install the Fiery Command WorkStation Package version 7.2.

   For more information, see https://product-redirect.fiery.com/fiery/drivers/703/technote and https://help.fiery.com/fierydriverwin/45260398_FieryEssentialDriverCRN_Win_Fiery.pdf.

macOS 26.1 support

Fiery Command WorkStation does not support macOS 26.1. However, macOS 26.0 is supported. The option to install or update Command WorkStation will not be available in Fiery Software Manager on macOS 26.1.

The standalone installer available in Fiery Download Center cannot be installed on macOS 26.1 and installation will fail with an error message.

The issue is currently under investigation. For the latest information, see Fiery Communities: https://communities.fiery.com/.

New features

What's new?

For information about new features that were added in the initial release of version 7.2, visit https://www.fiery.com/products/fiery-command-workstation/for-cutsheet-users/#whats-new.

Fiery Account

A Fiery Account is required for downloading software from Fiery Software Manager, including the upgrade to Command WorkStation 7. An account is not required to install the software.

For more information, visit https://solutions.fiery.com/Account.

Smart App control

The Fiery Command WorkStation Package supports Microsoft Windows Smart App control on Windows 11 24H2 and later.

Issues fixed

Issues fixed in Fiery Command WorkStation Package v7.2.0.268

Fiery Command WorkStation

- Sometimes when you logged out or shut down a Windows computer with Fiery Command WorkStation installed, an error about Fiery Colorguard helper.exe was displayed. This issue is now fixed.

Upgrading

This installer will upgrade any existing Fiery Command WorkStation Package to the latest package containing Fiery Command WorkStation and Fiery Hot Folders. Optionally, you can install Fiery Remote Scan by using Fiery Software Manager.

For more information on technical specifications, refer to https://www.fiery.com/products/cutsheet/job-management/fiery-command-workstation/.

Updates to system requirements

Supported versions

Fiery Command WorkStation version 7.2 supports Fiery system software FS200/FS200 Pro and later installed on the Fiery server.

Fiery Command WorkStation supports these operating systems for your computer:

- macOS 26.0
- macOS 15
- macOS 14
- macOS 13
- Windows 11, 64-bit
- Windows 10, 64-bit
- Windows Server 2025, 64-bit
- Windows Server 2022, 64-bit
- Windows Server 2019, 64-bit
- Windows Server 2016, 64-bit

Note: Fiery Command WorkStation offers Rosetta support for macOS computers with the M-series processor.

Fiery Software Manager updates

Fiery Software Manager displays the Command WorkStation version 7.2 update only if your computer operating system and existing server list are supported by Command WorkStation version 7.2.

- If Fiery Software Manager detects an unsupported operating system, the update is not displayed.
- If all the Fiery servers connected to Command WorkStation are not compatible with Command WorkStation 7.2, the update is not displayed.
- If one Fiery server is not compatible, but other Fiery servers are compatible, you are prompted that the unsupported Fiery servers will be automatically removed from the server list in Command WorkStation.

Known issues

Find devices on local networks

On a macOS 26 computer, when you start applications such as Fiery Hot Folders, you are prompted to allow the plugin to find devices on local networks. Select **Allow** to continue.

Adobe Acrobat Pro 2020 end of support

Adobe has announced the end of support for Adobe Acrobat Pro 2020. As a result, this product will no longer be available for installation through Fiery Software Manager.

Fiery Apps Cloud Connector needs permission

During or after installation of the Command WorkStation version 7 package on a Mac computer, Fiery Software Manager may prompt you to allow FieryAppsCloudConnector.app to accept incoming network connections. Click **Allow** to finish the installation.

Full Disk Access

Because of changes in how macOS manages security, there are now additional steps required to allow Fiery applications to function properly.
You need to make changes to the **Full Disk Access** security feature in macOS in order for Fiery applications to manage updates and access files such as Impose templates and hot folders. Enable **Full Disk Access** for Fiery applications such as Fiery Command WorkStation.

1   Close all Fiery applications.

2   Go to **System Preferences** > **Security & Privacy** > **Privacy** > **Full Disk Access**.

3   Click the Lock icon in the bottom-left corner and enter your password.

4   In the list of apps, select the checkbox next to **com.efi.InstallerHelperTool**.

5   Click the **+** button.

6   In the Applications folder, select Fiery Software Manager and Fiery Software Uninstaller and click **Open**.

These applications require full disk access in order to maintain and update Fiery applications on your computer.

7   In the Applications folder, select the Fiery Command WorkStation application and click **Open**.

8   If you use Fiery Remote Scan, select it and click **Open**.

9   If you use Fiery Hot Folders, select it and click **Open**.

Two similar items may be listed in the Full Disk Access window: **Fiery Hot Folders** and **HotFolders**. Provide Full Disk Access to both of these items.

If Fiery Hot Folders is not processing files, open Fiery Hot Folders. Select **File** > **Stop All Hot Folders**, and then select **File** > **Start All Hot Folders**.

When Fiery Hot Folders detects that the Documents, Desktop, and Downloads folders are being used, it issues a message requesting full disk access. This message is still displayed even after access has been granted. You can dismiss this message and continue working.

PS to PDF conversion

When you use macOS with Fiery Impose, Fiery Compose, or Fiery JobMaster, you may be prompted to allow Fiery Command WorkStation to have access to Acrobat Distiller. This permission is necessary for the conversion of PS files to PDF. If you do not grant permission, the conversions will not be successful and you will need to change the Automation security feature in macOS.

1   Close all Fiery applications.

2   Close Acrobat Distiller.

3   Go to **System Preferences** > **Security & Privacy** > **Privacy** > **Automation**.

4   Click the Lock icon in the bottom-left corner and enter your password.

5   In the Apps list, locate **Fiery Command WorkStation.app**.

6   Select the **Acrobat Distiller.app** option.
This allows Fiery Command WorkStation to have access to Acrobat Distiller.

Setting Preferences in Adobe Acrobat Distiller for PostScript to PDF conversion

Fiery Impose, Fiery Compose, and Fiery JobMaster require Acrobat Distiller to convert PostScript (PS) files to PDF on a client computer.

Because of enhanced security settings in Acrobat Distiller, you must confirm that the PS file to be converted is from a trustworthy source. In Acrobat Distiller, go to **File** > **Preferences** > **Preferences - Acrobat Distiller** > **Security**. Under **Security**, select **Trust all files opened via Acrobat Distiller**.

Note: If **Trust all files opened via Acrobat Distiller** is not selected, you are prompted to confirm that the file is from a trustworthy source for every PS file to be converted to PDF. This also applies to Hot Folders when the **Microsoft Office** filter is selected, **Output file type** is specified as **PDF**, and a joboptions file is selected as a **Distiller profile**.

Fiery JobFlow license not displayed

If you activate the Fiery JobFlow license in the same session in which you attempt to use Fiery JobFlow, the license will not be displayed in the Fiery IQ page. The license will be displayed after you restart Fiery Command WorkStation.

Spot Pro

Sorting columns

If a column is available to be sorted, the top of the column does not display an icon indicating the column can be sorted.

Easy access to Profile Inspector

To use the Spot Pro version 1.8 feature "Easy access to Profile Inspector," you must have Fiery Color Profiler Suite version 5.9.1 or later.

Specialty colors

Specialty colors are not profiled and the **Apply To** feature is limited to device CMYK values only.

Spot color value rounding

After you define a spot color and restart Spot Pro, values for some colors may differ slightly from the original values that you entered. This is because of numeric rounding that Spot Pro has performed, and there should be no noticeable visible change in the color.

M3 measurement mode

M3 mode is not supported for single-measurement devices.