Customer Release Notes

Fiery Command WorkStation Package, version 7.1

This document contains important information about this release. Be sure to provide this information to all users before proceeding with the installation.

About this release

The following applications are included in this release:

- Fiery Command WorkStation Package v7.1.0.345
  - Fiery Command WorkStation v7.1.0.23
  - Fiery Hot Folders v4.3.3.15
- Fiery Software Manager v7.1.0.11

New features

What's new?

For information about new features that were added in the initial release of version 7.1, visit https://www.fiery.com/products/fiery-command-workstation/for-cutsheet-users/#whats-new.

ECC naming change

The EFI Cloud Connector (ECC) has been renamed as Fiery Cloud Connector (FCC).

Cut image support

Cut image option is enabled for Eurosystems, OptiScout, and Aristo.

Fiery Account

A Fiery Account is required for downloading software from Fiery Software Manager, including the upgrade to Command WorkStation 7. An account is not required to install the software.

A Fiery Account is not required for obtaining the CWS 7 installer that is already included with Fiery servers, nor for the CWS7 package that is available in Download Center.

For more information, visit https://solutions.fiery.com/Account.

Issues fixed

Issues fixed in Fiery Command WorkStation Package v7.1.0.345

Fiery Command WorkStation

- When you exported JPEG files from Adobe Illustrator at 150 dpi and imported the JPEG files to Fiery Hot Folders, the output was larger than usual.

- The **Job Log** window displayed an incorrect count of printed or processed jobs.

- In some cases when you selected a preset from the **Apply Workflow** menu for the second time, the application was slow to respond.

Fiery XF

- When you imported large job files, the Fiery XF Job Editor preview did not work as expected.

- When you attempted to optimize a single spot color with Fiery XF, ColorEditor stopped working.

Issues fixed in Fiery Command WorkStation Package v7.1.0.291

Fiery Command WorkStation

- On certain pdf files, the Fiery Impose did not respond when you saved a PDF as a flattened PDF to the Fiery held queue.

- In some cases, the **Job Properties** window was slow to respond whenever you selected a preset or paper catalog.

- When you modified the **Prod ID** and **Set count** for any paper catalog and rebooted the Fiery server, the **Prod ID** was not visible.

- When you attempted to print a calibration sheet with an inline sensor, the printer did not print.

- When you registered a server preset and selected **Media** and **Size ID** in the new page under the **Mixed media** section, the **Size ID** displayed as blank.

Fiery XF

- An error appeared in the **Fiery Printer Profiler** when you created a media profile for an EPSON R5000 with a Barbieri Spectro LFP instrument.

Issues fixed in Fiery Command WorkStation Package v7.1.0.217

Fiery Command WorkStation

- In Fiery ImageViewer, you could not rename a preset with 2-byte characters.

- In Fiery ImageViewer, when you named a preset with 2-byte characters and clicked **Reboot server**, Fiery ImageViewer automatically returned to the No correction preset.

- On Mac computer, when you restored a backup of Fiery Hot Folders from Fiery IQ, you may notice hidden folders listed in the **Choose a folder** window. These items do not pose a problem, and you can disregard them.

- When you imported certain files and attempted to open them with Image Enhance Visual Editor, the application stopped responding.

- Fiery Account sign-in in Fiery Command WorkStation and Fiery Software Manager could not be completed successfully on macOS 15.

Fiery XF

- In **Job Editor**, when you attempted to change noise for a particular child job in a nesting, the changes were applied to all the child jobs.

- In **Job Editor**, under the **Finishing** tab, when you selected the **Limit to collection** checkbox in case of a nesting and selected the crop mark type as **FOTOBA**, the FOTOBA marks were pushed outside the layout.

Upgrading

This installer will upgrade any existing Fiery Command WorkStation Package to the latest package containing Fiery Command WorkStation and Fiery Hot Folders. Optionally, you can install Fiery Remote Scan by using Fiery Software Manager.

For more information on technical specifications, refer to https://www.fiery.com/products/cutsheet/job-management/fiery-command-workstation/.

Updates to system requirements

Supported versions

Fiery Command WorkStation version 7.1 supports Fiery system software FS200/FS200 Pro and later installed on the Fiery server.

Fiery Command WorkStation supports these operating systems for your computer:

- macOS 15

- macOS 14

- macOS 13

- macOS 12

- Windows 11, 64-bit

- Windows 10, 64-bit

- Windows Server 2025, 64-bit

- Windows Server 2022, 64-bit

- Windows Server 2019, 64-bit

- Windows Server 2016, 64-bit

Note: Fiery Command WorkStation offers Rosetta support for macOS computers with the M-series processor.

Fiery Software Manager updates

Fiery Software Manager displays the Command WorkStation version 7.1 update only if your computer operating system and existing server list are supported by Command WorkStation version 7.1.

- If Fiery Software Manager detects an unsupported operating system, the update is not displayed.

- If all the Fiery servers connected to Command WorkStation are not compatible with Command WorkStation 7.1, the update is not displayed.

- If one Fiery server is not compatible, but other Fiery servers are compatible, you are prompted that the unsupported Fiery servers will be automatically removed from the server list in Command WorkStation.

Known issues

Adobe Acrobat on macOS 13 and later

Because Adobe does not yet offer full support for Adobe Acrobat on macOS 13 and later, you will experience these issues:

- You cannot start Adobe Acrobat from macOS 13 and later on M-series processors.

- On Intel processors, Adobe Acrobat shows the sign-in window, even if you are already signed in. Dismiss the sign-in window, and Acrobat functions normally.

Full Disk Access

Because of changes in how macOS manages security, there are now additional steps required to allow Fiery applications to function properly.
You need to make changes to the **Full Disk Access** security feature in macOS in order for Fiery applications to manage updates and access files such as Impose templates and hot folders. Enable **Full Disk Access** for Fiery applications such as Fiery Command WorkStation.

1 Close all Fiery applications.

2 Go to **System Preferences** > **Security & Privacy** > **Privacy** > **Full Disk Access**.

3 Click the Lock icon in the bottom-left corner and enter your password.

4 In the list of apps, select the checkbox next to **com.efi.InstallerHelperTool**.

5 Click the + button.

6 In the Applications folder, select Fiery Software Manager and Fiery Software Uninstaller and click **Open**.
   These applications require full disk access in order to maintain and update Fiery applications on your computer.

7 In the Applications folder, select the Fiery Command WorkStation application and click **Open**.

8 If you use Fiery Remote Scan, select it and click **Open**.

9 If you use Fiery Hot Folders, select it and click **Open**.

Two similar items may be listed in the Full Disk Access window: **Fiery Hot Folders** and **HotFolders**. Provide Full Disk Access to both of these items.

If Fiery Hot Folders is not processing files, open Fiery Hot Folders. Select **File** > **Stop All Hot Folders**, and then select **File** > **Start All Hot Folders**.

When Fiery Hot Folders detects that the Documents, Desktop, and Downloads folders are being used, it issues a message requesting full disk access. This message is still displayed even after access has been granted. You can dismiss this message and continue working.

PS to PDF conversion

When you use macOS with Fiery Impose, Fiery Compose, or Fiery JobMaster, you may be prompted to allow Fiery Command WorkStation to have access to Acrobat Distiller. This permission is necessary for the conversion of PS files to PDF. If you do not grant permission, the conversions will not be successful and you will need to change the Automation security feature in macOS.

1 Close all Fiery applications.

2 Close Acrobat Distiller.

3 Go to **System Preferences** > **Security & Privacy** > **Privacy** > **Automation**.

4 Click the Lock icon in the bottom-left corner and enter your password.

5 In the Apps list, locate **Fiery Command WorkStation.app**.

6 Select the **Acrobat Distiller.app** option.
This allows Fiery Command WorkStation to have access to Acrobat Distiller.

Setting Preferences in Adobe Acrobat Distiller for PostScript to PDF conversion

Fiery Impose, Fiery Compose, and Fiery JobMaster require Acrobat Distiller to convert PostScript (PS) files to PDF on a client computer.

Because of enhanced security settings in Acrobat Distiller, you must confirm that the PS file to be converted is from a trustworthy source. In Acrobat Distiller, go to **File** > **Preferences** > **Preferences - Acrobat Distiller** > **Security**. Under **Security**, select **Trust all files opened via Acrobat Distiller**.

Note: If **Trust all files opened via Acrobat Distiller** is not selected, you are prompted to confirm that the file is from a trustworthy source for every PS file to be converted to PDF. This also applies to Hot Folders when the **Microsoft Office** filter is selected, **Output file type** is specified as **PDF**, and a joboptions file is selected as a **Distiller profile**.

Fiery Apps Cloud Connector needs permission

During or after installation of the Command WorkStation version 7 package on a Mac computer, Fiery Software Manager may prompt you to allow FieryAppsCloudConnector.app to accept incoming network connections. Click **Allow** to finish the installation.

Fiery JobFlow license not displayed

If you activate the Fiery JobFlow license in the same session in which you attempt to use Fiery JobFlow, the license will not be displayed in the Fiery IQ page. The license will be displayed after you restart Fiery Command WorkStation.

Spot Pro

Specialty colors

Specialty colors are not profiled and the **Apply To** feature is limited to device CMYK values only.

Spot color value rounding

After you define a spot color and restart Spot Pro, values for some colors may differ slightly from the original values that you entered. This is because of numeric rounding that Spot Pro has performed, and there should be no noticeable visible change in the color.

M3 measurement mode

M3 mode is not supported for single-measurement devices.