



# Customer Release Notes

## Fiery Color Profiler Suite, v5.9.1.35

This document contains important information about this release. Be sure to provide this information to all users before proceeding with the installation.

**Note:** The term “Color Profiler Suite” refers to the Fiery Color Profiler Suite in this document.

If you have a previous version of Color Profiler Suite and your Software Maintenance and Support Agreement (SMSA) is current, the Fiery Software Manager notifies you of this new version and allows you to upgrade. If your SMSA is out-of-date, you are not notified, but you can run the Fiery Software Manager (by selecting **Help > Check for Updates** in the main window) to renew your SMSA and then upgrade.

A Fiery XF or Fiery proServer user is entitled to have the Color Profiler Suite update or upgrade if the user has Fiery XF server 7.0 and later, the Color Profiler Option, and an active SMSA. The available update can be seen in Fiery Software Manager or the Apps and Resources screen in Fiery Command WorkStation. The user can check the Fiery XF SMSA status in the License Manager for Fiery XF.

### What's new in this version

This version of Fiery Color Profiler Suite introduces new features.

#### What's new in version 5.9.1.35

- Various issues from Fiery Color Profiler Suite v5.9.1.32 are fixed.

#### What's new in version 5.9.1.32

- Support for the following EPSON SureColor Halftone printer drivers when connected to Fiery XF v9.0 or later:
  - EPSON SureColor SC-P9300 / 9330 / 9340 / 9360 / 9370 / 9380 Halftone
  - EPSON SureColor SC-P7500 / 7530 / 7540 / 7560 / 7570 / 7580 Halftone
- Various issues from Fiery Color Profiler Suite v5.9.1.18 are fixed.

#### What's new in version 5.9.1.18

- Support for macOS Tahoe 26.
- Various issues from Fiery Color Profiler Suite v5.9.1 are fixed.



### What's new in version 5.9.1

- Support for the Epson SD-10 handheld spectrophotometer and Epson SD-10 Auto Chart Reader measurement instrument.
- Support for optional Full Width Array (FWA) measurement instrument training in Calibrator.
- Moving your cursor over a target tolerance set result highlights the patch that caused the result in Fiery Verify.
- Addition of the **3D View** icon in Fiery Verify opens a three-dimensional model of your sample or reference measurement data in Fiery Profile Inspector.
- Support for optical density information in Fiery Profile Inspector when measuring a color in patch measurement mode. Note that the optical density values are only meant to be checked for primary colors.
- Addition of the **Fiery Color Profiler Suite eLearning** option to the **Help** menu for improved access to Fiery Color Profiler Suite eLearning courses.
- Various issues from Fiery Color Profiler Suite v5.9.0.27 are fixed.

Now watch the video [here](#).

### Fiery Account

A Fiery Account is required for downloading software from Fiery Software Manager, including the upgrade to Command WorkStation 7. An account is not required to install the software.

For more information, visit <https://solutions.fiery.com/Account>.

## Software Requirements

This version of Fiery Color Profiler Suite requires a new license. If you are currently running version 5.x or 4.x and your Software Maintenance and Support Agreement (SMSA) is current, then Fiery Color Profiler Suite downloads the latest license automatically from the Fiery licensing server. To renew the Fiery Color Profiler Suite SMSA, contact your Fiery reseller and provide the SMSA renewal part number 100000006105. Owners of Fiery Color Profiler Suite 4.x may also purchase an upgrade from version 4.x to the latest version of 5.x including a year of SMSA from their Fiery reseller through part number 3000013448 (digital delivery) or 3000013280 (physical delivery).

For the Fiery Color Profiler Suite launch points from Fiery Command WorkStation, Fiery Command WorkStation 6.8 and later is recommended (Fiery Command WorkStation 6.5 or later is supported). Launch points from previous versions of Fiery Command WorkStation will not launch Fiery Color Profiler Suite 5.9.1.35 modules.

## System requirements

To run Fiery Color Profiler Suite, your Windows or Mac computer must meet the following minimum requirements.

**Note:** Fiery Color Profiler Suite v5.9.1.35 (CPS) is a native 64-bit application for both Mac and Windows platforms. The 32-bit operating systems are not supported for CPS v5.9.1.35. If Fiery Software Manager is already running on a 32-bit operating system such as Windows 7 32-bit, it will not display the update notifications for the CPS v5.9.1.35 package. If you attempt to install Fiery Software Manager on a 32-bit operating system, you will see a compatibility error, and the installation will be canceled.

|               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Windows       | <ul style="list-style-type: none"> <li>Windows 11</li> <li>Windows 10</li> <li>Windows Server 2025</li> <li>Windows Server 2022</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| macOS         | <ul style="list-style-type: none"> <li>macOS 26 (Intel and Apple M-series native support)</li> <li>macOS 15 (Intel and Apple M-series native support)</li> <li>macOS 14 (Intel and Apple M-series native support)</li> <li>macOS 13 (Intel and Apple M-series native support)</li> </ul>                                                                                                                                                                                                                                                                                                               |
| Configuration | <ul style="list-style-type: none"> <li>4 GB of RAM (minimum) and 8 GB RAM or more is recommended</li> <li>3 GB of hard disk drive space available for application use</li> <li>Minimum CPU: <ul style="list-style-type: none"> <li>Intel® Core™ i5 Processor or higher</li> <li>AMD Ryzen™ 5 Processor or higher</li> </ul> </li> <li>A monitor that supports 16-bit color with the following recommended resolutions: <ul style="list-style-type: none"> <li>Minimum resolution: <ul style="list-style-type: none"> <li>Windows: 1024x768</li> <li>macOS: 1024x800</li> </ul> </li> </ul> </li> </ul> |

|         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|         | <ul style="list-style-type: none"> <li>Maximum resolution: <ul style="list-style-type: none"> <li>Windows: 2560x1600</li> <li>macOS: 2560x1600</li> </ul> </li> <li>The Fiery Verify module requires a monitor resolution of 1280x1024</li> <li>Sound card recommended</li> <li>1 USB 2.0 port (powered) for Fiery spectrophotometer. Additional ports needed for other measurement instruments.</li> </ul> <p><b>Note:</b> The Fiery spectrophotometer does not work if connected to the USB port on most keyboards or to an unpowered USB hub. The Fiery spectrophotometer and connecting cables are provided with Fiery Color Profiler Suite.</p> |
| Printer | Any RGB, CMYK or CMYK+X color printer                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |

## Issues fixed in 5.9.1.35

### CMYK+Green Pink output profile produced poor color quality

When you created a new CMYK+Green Pink output profile in Fiery Color Profiler Suite using either the default or temporary profile preset, the resulting output profile produced poor color quality and visible color defects.

### A limited number of Fiery servers could be added in Fiery Color Profiler Suite

When you used Fiery Color Profiler Suite to add Fiery servers to **Select Fiery Server** in Fiery Printer Profiler, Calibrator, or Fiery Verify, you could add only two or three servers.

### RGB profiler preset name did not appear on the Apply Settings page when creating an ICC profile for Epson RGB drivers

When you completed the RGB calibration and profiling chart measurements to create an ICC profile for specific Epson RGB drivers, the **Settings** option on the **Apply Settings** page displayed a line of hyphens instead of the RGB profiler preset name.

### Profiling job was canceled after measurement when using Epson SpectroProofer ILS 30

When you used Fiery Color Profiler Suite to calibrate and profile an Epson printer with the Epson SpectroProofer ILS 30 spectrophotometer, the profiling job was sometimes canceled automatically after the chart measurement completed, resulting in a printing error. The issue occurred after you completed the calibration measurement, selected the **Create output profile** check box, and printed and measured the profiling chart in FieryMeasure.

## Known issues for 5.9.1.35

### The measurement instrument is not found when upgrading Fiery Command WorkStation

On a Fiery XF server, the administrator of a client computer may be shown an error message when connecting to an EFI ES-2000 or Fiery ES-3000 spectrophotometer after upgrading Fiery Command WorkStation.

As a workaround, manually restart the Measurement Service.

- 1 Press **Windows+R**.
- 2 Type **services.msc** in the **Run** window.
- 3 Press **Enter** to open the **Services** window.
- 4 Right-click **EFI Measurement Service**.
- 5 Select **Restart**.

### Full Width Array is not available from Fiery Printer Profiler

The Full Width Array (FWA) measurement instrument is not available from the measurement instrument list when using Fiery Printer Profiler. As a workaround, use the non-custom training workflow in Calibrator.

### Fiery Color Profiler Suite and FieryMeasure do not open after being closed

When you open Fiery Color Profiler Suite or FieryMeasure on a Mac computer and the application closes suddenly, attempting to reopen the application will fail.

As a workaround, navigate to your user directory and delete the FM.username and cps.username, where “username” is your Mac computer user name.

### The Epson SD-10 measurement instrument is not detected in Fiery Profile Editor

When you connect an Epson SD-10 measurement instrument to a Mac computer and open Fiery Profile Editor, the measurement instrument is not detected after selecting it from the measurement instrument list and clicking **Measure** for a single patch measurement.

### Gray optimization uses default job properties

If you attempt to optimize grays using a factory default media profile in Fiery Optimizer on a Windows computer, the default job properties preset on the Fiery server are used, and the verification may not be completed correctly.

As a workaround, you must open Fiery Verify Assistant and click **Edit** next to **Job properties preset** to specify custom job properties.

### G7+ calibration workflow cannot be used from Fiery Printer Profiler and Fiery Print Matcher

The G7+ calibration workflow is not available in Fiery Printer Profiler and Fiery Print Matcher, even if it is supported on the Fiery server.

As a workaround, open Calibrator and connect to the same Fiery server. Then use the G7+ calibration workflow.

## **G7+ calibration measurement instrument support**

The G7+ calibration workflow does not support the Konica Minolta IQ-501 and the Konica Minolta IQ-601 using High speed mode.

However, the Konica Minolta IQ-601 can be used in the G7+ calibration workflow when using High quality mode.

## **Konica Minolta IQ-501 is available when using the G7+ workflow**

If you connect to a Konica Minolta IQ-501 and create a new calibration using the G7+ workflow, the Konica Minolta IQ-501 may be listed in the **Instrument** menu. When you select the P2P75+ patch set and click **Print**, a message appears that the pages were printed successfully, but the process does not complete. You must click **Cancel** to exit the process.

As a workaround, select a different measurement instrument from the Instrument menu to create a calibration using the G7+ workflow.

## **Delta E and L\*a\*b\*-based Fiery servers cannot be added in Fiery Print Matcher**

An error message may display that Fiery Print Matcher is not supported when you add a Delta E or L\*a\*b\*-based Fiery server.

## **FieryMeasure window opens behind other Fiery Color Profiler Suite windows**

On a Windows computer, when you open FieryMeasure from another Fiery Color Profiler Suite application, the window may open behind the other workflow windows.

## **The Average Measured Variation and Maximum Measured Variation delta E values are higher in Fiery Color Profiler Suite v5.9.0.27 than in Fiery Color Profiler Suite v5.7**

The Fiery Color Profiler Suite v5.9.0.27 introduces new dynamic Fiery Edge profiling charts. As a result, users may notice different values for **Average Measured Variation** and **Maximum Measured Variation**. These values are calculated based on redundant patches within the profiling charts.

The smallest profiling chart layouts do not include any redundant patches and, therefore, will not display variation values. However, medium and large dynamic profiling charts may show higher variation values compared to previous Fiery Color Profiler Suite versions. This is not necessarily a negative indicator, as the number of redundant patches has significantly increased.

Consequently, more patches are compared to one another, with identical patch comparisons potentially spanning multiple chart pages. This enhancement provides more detailed feedback on the color stability of the printer, media, ink, or toner combination than was available in Fiery Color Profiler Suite v5.7 and earlier.

## Measurement instrument cannot connect using an ethernet cable

A failed connection message appears when you attempt to connect any of the following measurement instruments using ethernet in a Fiery Advanced Controller Interface environment:

- Konica Minolta FD-9
- Konica Minolta MYIRO-9
- EFI ES-6000 (Ethernet)
- Barberi LEP qb
- Ricoh Auto Color Adjuster

You can use a USB cable to connect your measurement instrument as a workaround.

## The Fiery Profile Inspector may not select points on macOS Sonoma 14

On a computer running macOS Sonoma 14, Fiery Profile Inspector may not allow you to select points in an IT8 file or an ICC output profile.

## Additional CMYK calibration set and profile are not created on the Xerox® EX-P 5 Print Server Powered by Fiery®, version 2.1

When the **Create an additional CMYK calibration set and profile from CMYK+ measurement data** check box is selected in **Preferences** on a Xerox® EX-P 5 Print Server Powered by Fiery®, version 2.1 and a CMYK+ printer profile is created, the additional CMYK calibration set and profile are not created.

## X-Rite iO measurement instruments connected to macOS

The X-Rite i1iO/i1iO2 and i1iO3/i1iO3+, when connected to a computer running macOS Monterey 12.4, are not detected. As a workaround, install macOS Monterey 12.5 or later.

## Measuring the G7 P2P25Xa patch set may give a scan error

In Fiery Verify, an incomplete strip scan error is shown if you measure the G7 P2P25Xa strip beyond the last patch in the official patch layout.

## Scaling the monitor resolution

If you scale the monitor resolution on a Windows system, Fiery Color Profiler Suite will display an error.

## Job names containing special characters

Job names that contain special characters are unreadable in Fiery Verify.

## **Konica Minolta MYIRO-1 and MYIRO-9 measurement instruments connected to Apple MacBook Pro**

The Konica Minolta MYIRO-1 and MYIRO-9 measurement instruments when connected with USB (C-type connector) to a Apple MacBook Pro (13-inch, M1, 2020) are not detected.

## **Measuring patches with the Techkon SpectroDens**

When you measure a patch layout chart with the Techkon SpectroDens measurement instrument, it will reflect measurements in reverse direction if measured in both directions. It is recommended that you measure the chart patches from left to right only.

## **Measuring Barberi Spectro pad or LFP qb verification strips in the Fiery XF workflow**

Unable to measure Barberi Spectro pad or LFP qb verification strips with Ethernet or WiFi Connection mode as there is not a provision in Fiery Verify to specify connection settings in the UI for verification strips in the Fiery XF workflow.

## **Test Print footer information**

The Test Print footer information displays in English irrespective of client operating system language in Fiery Device Linker.

## **Measuring patches with the X-Rite i1Pro3 Plus**

When you are using the X-Rite i1Pro3 Plus to read measurements in FieryMeasure and the computer goes into sleep mode, you will be unable to continue taking measurements. It is recommended that you disable the sleep mode on the desktop computer system prior to measuring patches.

## **Measurement instrument**

### **Calibrating instrument window stops responding**

If you select the **Save as PDF** option in the Fiery Printer Profiler module and then connect to an ES-2000, ES-3000, X-Rite i1Pro 2, or X-Rite i1 Pro3 hand-held spectrophotometer, the window may stop responding if you click **Next** when the measurement instrument is calibrating.

### **(macOS) Color Profiler Suite stays in Demo mode with licensed instrument**

If you start Color Profiler Suite on the Mac computer in full licensed mode with a licensed measurement instrument connected, connect another measurement instrument that is not licensed, and then disconnect the licensed measurement instrument, Color Profiler Suite enters Demo mode. If you then reconnect the licensed measurement instrument, Color Profiler Suite stays in Demo mode. You must restart Color Profiler Suite to return to fully licensed mode.



## Fiery Printer Profiler

### **Black generation settings are not being applied during profile creation in Fiery Printer Profiler**

When creating a new color profile in Fiery Printer Profiler from a default profile preset, the black generation settings in the selected preset may not be applied as specified.

As a workaround, open the Fiery Edge settings, review and define custom black generation settings, and then create the color profile.

### **Barbieri Spectro LFP qb Color Tools settings are not shared**

When you use the Barbieri Spectro LFP qb measurement instrument on a Fiery XF server, the settings in the Color Tools workflow are not shared with the Fiery Printer Profiler module in Fiery Color Profiler Suite.

### **Calibration Manager display of G7 density-based calibration targets**

When Fiery Color Profiler Suite is installed and licensed, Calibrator offers the option to create G7 calibration. With G7 calibration, transfer curves are applied over a Fiery server calibration target to reach G7 gray balance. The Calibration Manager displays the original calibration target, not the calibration target with G7 NPDC correction curves applied.

### **Extended Gamut Profiles created on iGen5 produce artifacts**

When you create a profile for CMYK+O, CMYK+G, or CMYK+B color space on the iGen5 and observe undesirable artifacts in images, try creating a new profile in a PDF workflow to use the latest Fiery Edge engine.

### **Fiery server connection**

If the connection to the Fiery server is interrupted while Fiery Printer Profiler is printing or saving to it, you may experience unexpected results.

### **Creating a virtual printer when a new calibration set and profile are created**

A profile name cannot include double-byte characters when you create a virtual printer when a new calibration set and profile are created.

## Additional information

### **Measuring with IDEAlliance ISO 12647-7 Control Wedge 2013 or Ugra/Fogra-MediaWedge V3.0a**

In Fiery Verify, when you measure the patch layout chart with either the EFI ES-1000, EFI ES-2000, Konica Minolta FD-5BT, or EFI ES-3000 (with the **Measure without ruler** option selected), the IDEAlliance ISO 12647-7 Control Wedge 2013 or Ugra/Fogra-MediaWedge V3.0a media wedges must be measured from left to right. If you measure

the media wedges from right to left, a red warning message is displayed along with the missing green check mark to inform you that the measurement was done incorrectly. If you choose to ignore the warning and the missing green check mark, then your measurement values will be recorded in the reverse direction.