

Customer Release Notes Fiery Color Profiler Suite, Version 4.7

This document contains important information about this release. Be sure to provide all users with this information before proceeding with the installation.

Note: This document uses the term "Color Profiler Suite" to refer to the Fiery Color Profiler Suite.

If you have a previous version of Color Profiler Suite and your Software Maintenance and Support Agreement (SMSA) is current, the Updater notifies you of this new version and allows you to upgrade. If your SMSA is out-of-date, you are not notified, but you can run the Updater (by selecting Help > Check for Updates in the main window) to renew your SMSA and then upgrade.

What's new in this version?

This version of Color Profiler Suite includes new and enhanced features including the following:

- Verifier includes new functionality for the Fiery Server that provides the ability to print and measure a specific color bar, and show the resulting data comparison to a specific reference in Verifier, using a specific set of tolerance values.
- These measurement instruments can now be used as dongles to license Color Profiler Suite: X-Rite i1 iSis, Barbieri Spectropad, Barbieri Spectro LFP, Barbieri Spectro Swing.
- Color Profiler Suite is now available in Traditional Chinese.

Measurement instrument

The iO table is not recognized after reconnection

With Color Profiler Suite running on Mac OS with an iO table connected, if you disconnect and reconnect either the iO table or the spectrophotometer, the iO table is no longer recognized. You must disconnect the power from the iO table and then reconnect to resume using the iO table with Color Profiler Suite.

You may observe this issue if you purchased your iO table prior to 2013.

ES-2000 measurement errors

If you receive measurement errors when using the ES-2000 with the ruler (the Use Ruler setting is on), make sure the measurement page is positioned correctly. Position the measurement page on the backup board so that the first strip to be measured is closest to the retaining clip. Place the ruler on top of the page so that only the first strip is seen. As you finish measuring each strip, move the ruler over to reveal the next strip.

To see a picture of the correct placement, click the "Show me how" link in the page measurement screens of Printer Profiler.

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Barbieri Spectropad calibration

For best results when using a Barbieri Spectropad to take measurements, always calibrate the instrument before measuring.

Barbieri Spectropad license

If you start Color Profiler Suite using a SpectroPad for the license and then disconnect the SpectroPad, the Color Profiler Suite main window is not updated to show that the application is no longer licensed.

Barbieri Spectropad license not recognized in wireless mode

If you connect a licensed SpectroPad to your computer using a wireless network connection and start Color Profiler Suite, the license is not recognized. To use Color Profiler Suite in the fully licensed mode, you must connect the SpectroPad to your computer through a USB connection before starting Color Profiler Suite.

Konica Minolta FD-5BT calibration

During the instrument calibration of the Konica Minolta FD-5BT, you must press and hold down the instrument until the calibration is complete. If you release the instrument before calibration is complete, Color Profiler Suite might stop responding.

Command WorkStation

Error in Calibrator Preferences

If you open Command WorkStation v5.4 on a computer where Color Profiler Suite is installed, an error occurs in Command WorkStation when you access Calibrator Preferences. To address this issue, update Command WorkStation to the latest version.

Windows 7, Windows 8

Profile name is garbled

If you save a profile with a description that contains non-ASCII characters (for example, Japanese characters), the description may be garbled when viewed in an application running on Windows 7 or Windows 8, because the description is displayed as ASCII characters.

Updater

Renewal page appears in English

If Color Profiler Suite is running in Czech, Polish, Korean, or Traditional Chinese, and you click Renew SMSA in Updater, the renewal web page is displayed in English.

Konica Minolta FD-5BT license not found

If you use the Konica Minolta FD-5BT spectrodensitometer as a dongle for licensing Color Profiler Suite, and you also connect an X-Rite iO2/iO or X-Rite i1 iSis as a measurement instrument, Color Profiler Suite may not recognize the license when checking for software updates. Disconnect the X-Rite iO2/iO or X-Rite i1 iSis before checking for updates.

Printer Profiler

Fiery Server connection

If the connection to the Fiery Server is interrupted while Printer Profiler is printing or saving to it, you may experience unexpected results.

Canceling while processing profile

If you cancel Printer Profiler shortly after it begins processing and saving a new profile, Printer Profiler may stop responding. Be sure to wait at least five seconds after processing begins before you cancel saving the profile.

Device Linker

Specialty colors cannot be optimized

In Device Linker, the "Optimize spot colors" selection allows you to select a specialty color library (for example, clear, gold, silver, white, or red) for optimization. However, specialty colors are not printed with process colors and cannot be optimized.

Profile Editor

Saving a profile (Mac OS v10.7 and v10.8)

On Mac OS v10.7 and v10.8, if you save a profile in Profile Editor, enter 2-byte characters in any field, and press the Return key, the characters are not validated. To validate characters that you type, press the Tab key instead.

Profile Editor on Mac OS v10.6.1

In Color Profiler Suite on Mac OS v10.6.1, Profile Editor cannot be started. You must upgrade to Mac OS v10.6.5 to run Profile Editor.

Verifier

Reference, control strip, and tolerance combinations

Verifier offers a number of references, control strips, and tolerance settings. Not all combinations of reference, control strip, and tolerance setting are compatible. For best results, use the factory-supplied presets. Use the Ugra Fogra MediaWedge 3.0a control strip with ISO European references or the IDEAlliance ISO 12647-6 Control Wedge 2013 control strip with GRACoL or SWOP references. The ISO 12647-8 Validation Print "Media Wedge" tolerance is recommended for use with all control strip and reference combinations.

User name with 2-byte characters

Verifier does not run correctly if you are logged in to your computer with a user name that contains 2-byte characters. You must log in as a user with a name that does not contain 2-byte characters.

UTF8 characters not supported

Verifier cannot open a profile if the file name contains UTF8 characters.

Print Label and Print Protocol (Mac OS)

(Asian language only) On Mac OS, if you print a label or a report in Verifier (using File > Print > Label or File > Print > Report), the text of the output is garbled and the graph is missing from the report.

(Mac OS) Help does not open from Help menu

On Mac OS, if you try to open Help from the Help menu in the Fiery Color Verifier window, it does not open. Click the Help icon instead.

Online Help in Verifier main window

If you open the online Help in Verifier and your default browser is Google Chrome, the Help is not displayed. You must use a different browser.

If you open the online Help in Verifier and your default browser is Internet Explorer, you must first set Internet Explorer security settings to allow it to open ActiveX content. Otherwise, the Help is not displayed.

Color Verification Assistant

Label printing

In Color Verification Assistant on Windows, if you print a label with the test results to the Fiery Server and try to change the printer properties, the Fiery Printing window may be blank. In this case you must print the label to the Fiery Server Hold queue and then set the job properties for printing the label in Command WorkStation.

Viewing test data in Verifier

If you click the link to view test data in Verifier, the data is not displayed if Verifier is already open. You must close Verifier and click the link again.

In Color Verification Assistant on an operating system configured for double-byte characters, the link to view test data in Verifier yields an error and does not display the data.

Auto Verifier

CMYK Source Profile setting for test pages

In Auto Verifier, if you enable auto verification for a Fiery Server that has a default setting for CMYK Source Profile set to Bypass Conversion (or if you select a server preset or virtual printer with this setting), the test page is not printed. You must set CMYK Source Profile to a specific profile.

Auto Verifier prints extra patches

If you upgrade Color Profiler Suite from v4.5.2 to v4.7 and then run Auto Verifier to configure an automatic test page without selecting any settings for the measurement instrument, Auto Verifier prints an ES-2000 patch page that contains extra black and yellow patches. To print the patch page without the extra patches, select the measurement instrument settings in Auto Verifier Preferences.