



# Installation Guide

## Fiery Color Profiler Suite

This document describes the procedures for installing Fiery Color Profiler Suite on a Windows or Mac computer and activating the software.

The licensing and activation for the Fiery Color Profiler Suite differs depending on which product was purchased.

Available Fiery Color Profiler Suite products	Requirements	Licensing and activation method
Fiery Color Profiler Suite - software and hardware	The software is bundled with a Fiery factory licensed spectrophotometer.	The license is downloaded and installed automatically on the computer (see <a href="#">Download the pre-activated license of a factory-licensed measurement instrument</a> on page 7).
Fiery Color Profiler Suite - software only	The License Activation Code (LAC) is included.  A spectrophotometer is required for licensing.	You need to generate a license with the LAC (see <a href="#">Generate and download the license of a custom non-factory licensed measurement instrument</a> on page 7).

## System requirements

To install the Fiery Color Profiler Suite software, your Windows or Mac computer must meet the following minimum requirements.

Operating system	For the Windows and macOS versions supported, see the <i>Customer Release Notes</i> for your version of Fiery Color Profiler Suite.
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Configuration	<ul style="list-style-type: none"> <li>• 4 GB of RAM (minimum) and 8 GB RAM or more is recommended</li> <li>• 3 GB of hard disk drive space available for application use</li> <li>• Minimum CPU: <ul style="list-style-type: none"> <li>• Intel® Core™ i5 Processor or higher</li> <li>• AMD Ryzen™ 5 Processor or higher</li> </ul> </li> <li>• A monitor that supports 16-bit color with the following recommended resolutions: <ul style="list-style-type: none"> <li>• Minimum resolution: <ul style="list-style-type: none"> <li>• Windows: 1024x768</li> <li>• macOS: 1024x800</li> </ul> </li> <li>• Maximum resolution: <ul style="list-style-type: none"> <li>• Windows: 2560x1600</li> <li>• macOS: 2560x1600</li> </ul> </li> </ul> </li> <li>• The Fiery Verify module requires a monitor resolution of 1280x1024</li> <li>• Sound card recommended</li> <li>• 1 USB 2.0 port (powered) for Fiery spectrophotometer. Additional ports needed for other measurement instruments.</li> </ul> <p><b>Note:</b> The Fiery spectrophotometer does not work if connected to the USB port on most keyboards or to an unpowered USB hub. The Fiery spectrophotometer and connecting cables are provided with Fiery Color Profiler Suite.</p>
Printer	Any RGB, CMYK or CMYK+X color printer

## Fiery Color Profiler Suite packages

You can purchase Fiery Color Profiler Suite as a package that includes the software with a measurement instrument or as a software only package.

The available packages are described as follows:

- **Fiery Color Profiler Suite**  
Includes a Fiery ES-3000 or Fiery ES-6000 spectrophotometer and Fiery Color Profiler Suite software. Includes one-, three-, or five-year Software Maintenance and Support Agreement (SMSA). An active SMSA includes direct Fiery technical support and all product upgrades at no additional charge.
- **Fiery Color Profiler Suite - software only**  
Includes the full version of Fiery Color Profiler Suite software. A spectrophotometer is required for licensing. Includes a one-, three-, or five-year Software Maintenance and Support Agreement (SMSA).

Fiery Color Profiler Suite licensing and support provides the following:

- Automatic updates through the web
- Includes one year of Fiery technical support and software maintenance

The SMSA gives you the support of our team, and you get free updates on the product as long as the SMSA is active. It is recommended to renew the SMSA before it expires.

If Fiery Color Profiler Suite is not licensed, you can run in Demo mode, which allows you to create, save, edit and inspect sample profiles with fixed set of measurements, calibrate, and recalibrate.

You can learn about Fiery Color Profiler Suite through the free eLearning courses at <https://learn.fiery.com/FieryColorProfilersuite>.

## Demo mode

If a licensed spectrophotometer is not connected to the computer, Fiery Color Profiler Suite can run in Demo mode.

About Fiery Color Profiler Suite Demo mode:

- You can use all Fiery Color Profiler Suite options in Demo mode to create, edit, and modify CMYK calibrations and profiles. You can also run color verifications with simulated measurements.
- You can use the demo or sample profile for production, but they may not produce the desired result.
- Single patch measurement is not supported in Demo mode.
- Fiery Monitor Profiler and Fiery Print Matcher modules of Fiery Color Profiler Suite are unavailable.

## Fiery Color Profiler Suite installation

Fiery Color Profiler Suite can be used on any computer as long as the software has been installed, and the licensed measurement instrument is plugged in.

The Fiery Color Profiler Suite software can be installed using one of the following methods:

- Fiery Software Manager (for updates or upgrades based on operating system)
- [Fiery Download Center](#) (Windows and Mac executable files are available)
- Fiery Color Profiler Suite at <https://resources.fiery.com/FieryColorProfilerSuite> (Windows and Mac executable files are available)

## Using Fiery Software Manager

After first-time installation of the Fiery Color Profiler Suite software, updates are managed by the Fiery Software Manager application.

The **Fiery Software Manager** icon is displayed by default for the following operating systems:

- Windows: In the computer system tray and also in **Windows icon > All apps > Fiery > Fiery Software Manager**.
- macOS: **Go > Applications > Fiery > Fiery Software Manager** folder.

The Fiery Software Manager displays the latest available version of Fiery Color Profiler Suite that can be downloaded and installed.

- 1 Double-click the **Fiery Software Manager** icon.

**2** Locate **Fiery Color Profiler Suite** in the list.

You can click the **Check for updates** icon at the upper-right corner of the **Fiery Software Manager** window to check for software updates. If Fiery Color Profiler Suite has a newer version available, it will be listed under the **Updates** section.

Click **Download** to update the software version and follow the on-screen instructions.

**3** (Optional) Click the **Preferences** icon in the **Fiery Software Manager** window.

Select one of the following:

- **Launch at login** - Fiery Software Manager automatically checks for updates and notifies you if any are available.
- **Show additional features** -
  - Download the Fiery Language Package for additional language support.
  - Download the Fiery Integration Package to install the Fiery API.

The Fiery Integration Package also installs the server updates for Fiery JDE.
- **Help Fiery improve its software** - Allows Fiery to collect anonymous usage data from Fiery applications.

## Download Fiery Color Profiler Suite software from the Fiery Download Center

The Fiery Color Profiler Suite application can be downloaded from the [Fiery Download Center](#) (Windows and Mac executable files are available).

**⚠ CAUTION** Before you install the Fiery Color Profiler Suite, you must disconnect any measurement instrument from the computer. Otherwise, the software might not recognize the instrument after installation.

- 1** Go to <https://www.fiery.com/support-and-downloads/download-center/>.
- 2** You must register before you can download the system software update and documentation. Click **Submit** to submit your registration information.
- 3** Click the **Application Software and Tools** tab in the Download Center.
- 4** Select **Fiery Color Profiler Suite** from the **Select Software** list.
- 5** Click **Download** in the Windows or macOS section to download the appropriate Fiery Color Profiler Suite executable file to your desktop.
  - Win\_FCPS\_VersionNum.exe
  - Mac\_FCPS\_VersionNum.dmg

The VersionNum represents the Fiery Color Profiler Suite application version.
- 6** Read and accept the license agreement.
- 7** Double-click the .exe or .dmg file to get started.
- 8** Follow the on-screen instructions to install the Fiery Color Profiler Suite on your computer.

## Download Fiery Color Profiler Suite software from [www.fiery.com](http://www.fiery.com)

The Fiery Color Profiler Suite application can be downloaded from [www.fiery.com](http://www.fiery.com) (Windows and Mac executable files are available).



Before you install the Fiery Color Profiler Suite, you must disconnect any measurement instrument from the computer. Otherwise, the software might not recognize the instrument after installation.

- 1 Go to <https://resources.fiery.com/FieryColorProfilerSuite>.
- 2 Click the **Download** tab about halfway down on the Fiery Color Profiler Suite page.
- 3 Click **Download the free demo** for a free version or **get the latest upgrade** to the latest available version for licensed users.  
  
**Note:** You can also download a free version of Fiery Color Profiler Suite by clicking **Free demo** at the top of the page.
- 4 You must register before you can download the system software update and documentation. Click **Submit** to submit your registration information.
- 5 Click **Windows Download** or **Mac Download** to download the appropriate Fiery Color Profiler Suite executable file to your desktop.
  - Win\_FCPS\_VersionNum.exe
  - Mac\_FCPS\_VersionNum.dmg

The VersionNum represents the Fiery Color Profiler Suite application version.
- 6 Double-click the .exe or .dmg file to get started.
- 7 Read and accept the license agreement.
- 8 Follow the on-screen instructions to install the Fiery Color Profiler Suite on your computer.

## Fiery Color Profiler Suite activation

To use the full functionality of Fiery Color Profiler Suite, the license must be activated on a spectrophotometer or a supported inline measurement instrument.

Fiery Color Profiler Suite can be activated in one of the following ways:

- The Fiery Color Profiler Suite software is bundled with an Fiery factory licensed spectrophotometer. When the Fiery Color Profiler Suite application is started for the first time, the pre-activated license is downloaded and installed automatically on the computer.
- The Fiery Color Profiler Suite software-only version includes the License Activation Code (LAC).

Fiery Color Profiler Suite is activated with one of the following methods:

- A spectrophotometer is used as the dongle, and then the license is downloaded and installed on the computer.
- An inline measurement instrument serial number is used as the dongle, and then the license is downloaded and installed on the computer.

## Dongle and license requirements for Fiery Color Profiler Suite

Using the full functionality of Fiery Color Profiler Suite requires a spectrophotometer with an activated license connected to the computer that has the software. The spectrophotometer, such as the ES-3000, serves as a dongle.

For a list of supported spectrophotometers, go to <https://www.fiery.com/spectro>.

The following table describes additional information for specific measurement instruments.

Measurement instrument	Notes
Fiery ES-3000	The Fiery ES-3000 is included with Fiery Color Profiler Suite. The serial number is a 7-digit number on the Fiery ES-3000 cradle and is also the serial number on the Fiery ES-3000 instrument.
Fiery ES-6000	Contact your Fiery representative for more information about the Fiery ES-6000.
TECHKON SpectroDens	If you are using a Windows computer, you must also download and install the latest driver from the Download Center in <b>Application Software and Tools &gt; TECHKON SpectroDens &gt; All v2.0.0.8</b> ( <a href="https://product-redirect.fiery.com/TECHKONSpectroDensDriver">https://product-redirect.fiery.com/TECHKONSpectroDensDriver</a> ).
Ricoh Color Adjuster	<p>When using the Ricoh Auto Color Adjuster, do one of the following:</p> <ul style="list-style-type: none"> <li>Associate the Ricoh Auto Color Adjuster with a Fiery Color Profiler Suite software-only license, and the measurement instrument serves as a dongle.</li> <li>Connect a licensed measurement instrument, such as the ES-3000, to a computer with the Fiery Color Profiler Suite software installed, and then connect to the Ricoh Auto Color Adjuster to use it as a measurement instrument only.</li> </ul> <p><b>Note:</b> The Fiery Color Profiler Suite license must be installed on a computer different from the one where the Ricoh Auto Color Adjuster application is installed.</p>

For the ES-2000, ES-3000, and ES-6000 Spectrophotometer Setup Guides, and the Konica Minolta FD-9 Spectrophotometer with Option Sheet Feeder ReadMe, go to <https://help.fiery.com/cps/>.

An activated spectrophotometer license is valid for that spectrophotometer only; any other supported spectrophotometer may be used for measuring into Fiery Color Profiler Suite provided that the licensed spectrophotometer is also connected to the computer on which Fiery Color Profiler Suite is running. Some inline measurement instruments are supported by the Fiery Color Profiler Suite certificate-based licensing.

If you connect a Fiery factory licensed spectrophotometer before starting Fiery Color Profiler Suite for the first time, Fiery Color Profiler Suite automatically downloads and installs the license when the application starts.

**Note:** If Fiery Color Profiler Suite cannot connect to the Internet, see [Download the pre-activated license of a factory-licensed measurement instrument](#) on page 7.

If you connect a spectrophotometer that is unlicensed, you must activate the license. (See [Activate a Fiery Color Profiler Suite license](#) on page 8).

If a spectrophotometer is not connected, or you do not want to activate the license, you can run in Demo mode.

## Download the pre-activated license of a factory-licensed measurement instrument

If you connect the Fiery factory licensed spectrophotometer before starting Fiery Color Profiler Suite for the first time, Fiery Color Profiler Suite automatically downloads and installs the pre-activated license when the application starts.

- 1 Install the Fiery Color Profiler Suite on the computer.
- 2 Connect the Fiery factory licensed spectrophotometer to the computer.  
Fiery Color Profiler Suite automatically downloads and installs the pre-activated license when the Fiery Color Profiler Suite application starts for the first time.

## Retrieve inline measurement instrument serial number

Fiery Color Profiler Suite uses an inline instrument serial number as the “dongle” to activate the software. This procedure describes how to retrieve the measurement instrument serial number.

- 1 Start Fiery Color Profiler Suite and wait for the "Dongle not found" message to appear in the lower-left corner in the Fiery Color Profiler Suite main window.

- 2 Click **Server License**.

The Server License allows the selection of a Color Profiler Suite with network Fiery Color Profiler Suite license support.

**Note:** The Server License may not be supported on all Fiery servers.

- 3 Select the Fiery server from the **Select server** list, or if the Fiery server is not listed, click the plus symbol (+) to discover it.

**Note:** Take note of the measurement instrument serial number displayed next to the **Spectrophotometer serial number** in the **Server License** window. You will need to enter this number in a later step.

- 4 Close the **Server License** window by clicking the 'X' in the upper-right corner after the measurement instrument serial number has been written down.

You can activate the License Activation Code (LAC) with the measurement instrument serial number. For more information, see [Generate and download the license of a custom non-factory licensed measurement instrument](#) on page 7.

## Generate and download the license of a custom non-factory licensed measurement instrument

If you have a new Fiery spectrophotometer or inline measurement instrument that you want to use with Fiery Color Profiler Suite, you need to generate a license with the License Activation Code.

The License Activation Code is on the license card in the Fiery Color Profiler Suite media pack.

- 1 Do one of the following:
  - In the Fiery Color Profiler Suite main window, click **Help > Download License**.
  - Open a browser and go to [activation.fiery.com/cps](http://activation.fiery.com/cps).

- 2 After the Fiery License Fulfillment page opens, type the License Activation Code and click **Submit**.

If the activation.fiery.com server is unavailable, you can create a temporary license. For more information, see [Download a temporary license on a computer](#) on page 9.

- 3 Select the items to fulfill in the **Entitlement Information** screen and click **Next**.

- 4 Type the Fiery spectrophotometer serial number on the **Host Information** screen and click **Next**.

In the case of an inline measurement, use the measurement instrument serial number displayed in the **Server License** window (see step 3 in [Retrieve inline measurement instrument serial number](#) on page 7).

**Note:** If you use the EFI ES-2000 or Fiery ES-3000 serial number, enter only the 7-digit string shown on the cradle. Omit the other numbers that are part of the serial number on the instrument.

- 5 Review and confirm your fulfillment information. Click **Generate License** to generate a license for the Fiery Color Profiler Suite software and Fiery spectrophotometer.

- 6 Do one of the following:

- **Save to File** - Saves the license to the specified location.

**Note:** The license file must be on the desktop or in the Downloads folder for activation to occur. After activation, Fiery Color Profiler Suite copies the file to a location on your hard disk.

- **View License File** - Lets you view the license file and then save it or send it in an email message.
- **Send by email to** - Sends the license to the email address you enter. (This is useful if you want to use Fiery Color Profiler Suite on another computer.)

- 7 If you want to use Fiery Color Profiler Suite on a computer that does not have an Internet connection, copy the license file to portable media and then copy the license file to the other computer's desktop.

After the license is generated, you need to activate it. For more information, see [Activate a Fiery Color Profiler Suite license](#) on page 8.

## Download an existing license on a new computer after the installation of Fiery Color Profiler Suite

You can download an existing Fiery Color Profiler Suite license to a new computer.

- 1 Install the Fiery Color Profiler Suite on the new computer.
- 2 Plug in the licensed measurement instrument into the new computer.
- 3 Start the Fiery Color Profiler Suite application.

The license is downloaded automatically to the new computer.

## Activate a Fiery Color Profiler Suite license

The downloaded Fiery Color Profiler Suite license file must be on the computer's desktop for activation. To activate the license on that computer, you must connect the correct spectrophotometer. If a spectrophotometer is not connected, the Demo mode message appears.

If your computer does not have Internet access, you must copy the license file to the desktop of the computer that has Fiery Color Profiler Suite installed.



- 1 Connect the licensed spectrophotometer to the computer.
- 2 Do one of the following:
  - In the Fiery Color Profiler Suite main window, click **Help > Activate License**.
  - Click **Activate License** in the **Dongle Not Licensed** window.

## Download a temporary license on a computer

You can generate a temporary license when the activation.fiery.com server is unavailable.

The License Activation Code is on the license card in the Fiery Color Profiler Suite media pack.

- 1 Do one of the following:
  - In the Fiery Color Profiler Suite main window, click **Help > Download License**.
  - Open a browser and go to [activation.fiery.com/cps](http://activation.fiery.com/cps).
- 2 After the Fiery License Fulfillment page opens, type the License Activation Code and click **Submit**.
- 3 Click **Yes** to create a temporary license.
- 4 After the Temporary License Creation page opens, type the Fiery spectrophotometer serial number and click **Submit**.

**Note:** If you use the EFI ES-2000 or Fiery ES-3000 serial number, enter only the 7-digit string shown on the cradle. Omit the other numbers that are part of the serial number on the instrument.

The temporary license is valid for 35 days and will activate the Fiery Color Profiler Suite. You can observe the validation date for the temporary license in the lower right corner in the Fiery Color Profiler Suite main window.

When the activation server is back online during the 35-day window, you can type in your LAC and submit the request to make the permanent license. For more information, see [Generate and download the license of a custom non-factory licensed measurement instrument](#) on page 7.

## Update Fiery Color Profiler Suite

Updates to Fiery Color Profiler Suite are handled by Fiery Software Manager, which is installed when you install Fiery Color Profiler Suite. It is recommended that you update the Fiery Color Profiler Suite regularly to obtain the latest features, fixes, enhancements, and verification standards. You will have the best user experience when Fiery Color Profiler Suite is at the latest version.

**Note:** To qualify for upgrades that add new features, Fiery Color Profiler Suite requires a current Software Maintenance and Support Agreement (SMSA). Your SMSA renewal date is displayed in Fiery Software Manager. If your SMSA is expired, contact your Fiery reseller to renew. You will need to provide the reseller with the serial number of the spectrophotometer being used to license Fiery Color Profiler Suite.

If you receive a new Fiery server or a Fiery Color Profiler Suite kit with an older release of Fiery Color Profiler Suite, you are entitled to upgrade to the latest release of Fiery Color Profiler Suite at no charge, and receive one year of the SMSA coverage from the date the new Fiery server or Fiery Color Profiler Suite is installed.

In these cases, use the following steps to obtain the updated Fiery Color Profiler Suite SMSA.

- Send an email to **profilersupport@fiery.com**.
  - In the email, provide the serial number of the EFI ES-2000 or Fiery ES-3000 that came in the Fiery Color Profiler Suite kit or the License Activation Code (LAC) for a software-only version of Fiery Color Profiler Suite.
  - Fiery will provide a 1-year SMSA extension from the date you received Fiery Color Profiler Suite.
  - You can then download and use the latest version of Fiery Color Profiler Suite. The software will be downloaded from <https://fiery.com/cps/download>. Please contact your Fiery Account Manager for additional information.
- 1 Click **Help** > **Check for Updates**.
  - 2 In the **Fiery Software Manager** window, click **Download and Install** and follow the on-screen instructions to install an update.

## Uninstall Fiery Color Profiler Suite

To uninstall the Fiery Color Profiler Suite software from your Windows or Mac computer, use the following procedures.

### Uninstall Fiery Color Profiler Suite on a Windows computer

**Note:** The uninstall procedure does not remove any user-created or edited files, such as test charts or profiles. To remove these files, go to **My Documents** > **Fiery Color Profiler Suite**.

- 1 Click **Start**, **Control Panel** > **Programs** > **Uninstall a program**
- 2 Right-click **Fiery Color Profiler Suite** and click **Uninstall**.
- 3 Follow the on-screen instructions for removing the software from your computer.

### Uninstall Fiery Color Profiler Suite on a Mac computer

The Fiery Software Uninstaller must be installed.

**Note:** The uninstall procedure does not remove any user-created or edited files, such as test charts or profiles. To remove these files, go to **Users** > <username> > **Documents** > **Fiery Color Profiler Suite**. The <username> is the user logged on to the Mac computer.

- 1 Start the Fiery Software Uninstaller.
- 2 In the **Applications** tab, select **Fiery Color Profiler Suite** and click **Uninstall**.
- 3 Follow the on-screen instructions for removing the software from your computer.

## Troubleshooting

If the troubleshooting steps described here do not resolve the issue, collect the related information and contact technical support.

For additional information or support, registered users may start a discussion through [Fiery Communities](#).

## Troubleshoot "Dongle not found" message

If a licensed spectrophotometer is not connected when Fiery Color Profiler Suite starts, the "Dongle not found" window appears.

**Note:** If a licensed spectrophotometer is connected but the "Dongle not found" message appears, you may need to activate the Fiery Color Profiler Suite license.

- Click one of the following:
  - **Download License** - Downloads the license from the Fiery license activation website. You can download the license from any computer that is connected to the Internet, even if Fiery Color Profiler Suite is not installed.
  - **Activate License** - Activates a valid Fiery Color Profiler Suite license that is already on your desktop. This is useful for a system that cannot download the Fiery Color Profiler Suite license from the Internet. In this case, download the Fiery Color Profiler Suite license for your spectrophotometer serial number from [activation.fiery.com/cps](https://activation.fiery.com/cps). Save the downloaded license file on your desktop.
  - **Run in Demo Mode** - Runs Fiery Color Profiler Suite in Demo mode.
  - **Server License** - Allows the selection of a Fiery server with network Fiery Color Profiler Suite license support.

**Note:** The Server License may not be supported on all Fiery servers.

## Troubleshoot "Dongle not licensed" message

If a "Dongle not licensed" message appears and a spectrophotometer is connected, the license might not be available and activated.

Problem	Action
An Internet connection was not available when Fiery Color Profiler Suite first started, so a license was not downloaded.	If Fiery Color Profiler Suite started without an Internet connection, connect to the Internet, start Fiery Color Profiler Suite, and then click <b>Download License</b> .
You downloaded the license, but it is not on the computer's desktop.	Move or copy the license to the computer's desktop.
You have not activated the license.	If you already downloaded the license and the license file is on the desktop, click <b>Activate License</b> .
You have activated the license but it is for a different spectrophotometer than the one that is connected.	Connect the spectrophotometer associated with the license.

Problem	Action
The Fiery Color Profiler Suite version you are running does not recognize the license although you are sure it is the correct license for your spectrophotometer.	<p>Check that your license is valid for the version of Fiery Color Profiler Suite that is installed.</p> <ol style="list-style-type: none"> <li>1 Open a browser and go to <a href="https://activation.fiery.com/cps">activation.fiery.com/cps</a>.</li> <li>2 Enter the serial number or the License Activation Code, and then click <b>Submit</b>.</li> <li>3 The version number that is shown must match the version number that appears when you select <b>Help &gt; About Fiery Color Profiler Suite</b> in the Fiery Color Profiler Suite main window.</li> </ol>
Fiery Color Profiler Suite does not activate with the connected spectrophotometer.	<p>Check the spectrophotometer serial number in the lower-left of the "Dongle not found" window. Enter this number at <a href="https://activation.fiery.com/cps">activation.fiery.com/cps</a> to download the license for the connected spectrophotometer.</p>

If you want to use Fiery Color Profiler Suite without a license or spectrophotometer, click **Run in Demo Mode**.

## Check hardware on Windows computer

You can confirm that the Fiery spectrophotometer is properly connected to the Windows computer.

- 1 On the Windows computer, open the Computer Management application.
- 2 In System Tools, select **Device Manager**.  
If the Fiery spectrophotometer is properly connected, it is listed in the right side of the window as i1 Pro under X-Rite Devices.
- 3 If the Fiery spectrophotometer is listed with a warning icon, update the driver for the Fiery spectrophotometer by right-clicking **i1 Pro** and selecting **Update driver**.  
Follow the on-screen instructions to browse to and install the driver from the appropriate location (on the Windows installation drive), which is Program Files (x86)\Common Files\EFI\Drivers.

## Check hardware on Mac computer

You can confirm that the Fiery spectrophotometer is properly connected to the Mac computer.

- 1 Choose **About This Mac** from the **Apple** menu.
- 2 Click **More Info** in the window that appears.
- 3 Select **USB** in the **Hardware** list.

If connected, the Fiery spectrophotometer is listed as eye-one.

If the Fiery spectrophotometer is not listed, or there appears to be a problem, reinstall the Fiery Color Profiler Suite software.