

Digital Factory Brother GTX R2R + FilmPrint Integration

FilmPrint is a 3rd party application that must run alongside Digital Factory for continuous printing with the Brother GTX R2R driver. FilmPrint requires several support files be placed in a specific directory in Windows.

Directory:

C:\Users\YOURUSERNAME\AppData\Local

Support Files:

- Csv.dll
- FilmPrint.exe
- FilmPrintCMD.exe
- GTXproApi.dll
- NLog.config - Nlog.dll

If C:\Users\YOURUSERNAME\AppData\Local is inaccessible or is not working, a folder named “FilmPrint” can be created in the root directory of Digital Factory and the support files can be placed within as an alternative.

Please Note:

A firmware update has been released for the Brother GTX R2R device. This Firmware update includes adjustments to droplet use and printhead speed. The latest version of this firmware must be installed on the Brother GTX R2R printer and the latest version of FilmPrint (Version 3.0 or later) must also be installed. These updates can only be performed by Brother.

If an older version of the Brother GTX R2R firmware attempts to print to the latest version of Digital Factory, the print will not work.

If the latest version of Digital Factory and the R2R driver attempt to print to the old version of Firmware on the GTX R2R the print will also fail.

The GTX R2R, FilmPrint and its support files, Digital Factory and the Brother GTX R2R driver must all be updated for the print to succeed.